



## QUICK REFERENCE GUIDE FOR WEBSITES AND IT SYSTEMS

### **RIVER STRAND WEBSITE:** [www.riverstrandgolf.com](http://www.riverstrandgolf.com)

- Main source of information related to River Strand's services and operations.
- Register as a NEW MEMBER to book tee times and tennis courts, register for events, etc.
- Visit your Profile to confirm information and click the notification to share your contact information with your River Strand neighbors, if you so desire.

### **WIFI:** Free connection at main clubhouse and sanctuary clubhouse.

- Main Clubhouse: Wi-Fi name *River Strand Guest*, no password required
- Sanctuary Clubhouse: Wi-Fi name *Sanctuary Rec Facility*, password Riverstrand

### **SECURITY GATE: TEKWave Portal** <https://vms.securitasinc.com/>

- The system is used to add and update guests and vendors at River Strand's main gate.

### **AUTOMATIC PAYMENT SYSTEM:** <https://onlinepayments.truist.com/paymentservices/start.aspx>

- The banking system used to make your quarterly HOA dues and monthly club charges electronically.

### **ARCHITECTURAL COMPLIANCE SYSTEM:** [www.residents.smartwebs.com](http://www.residents.smartwebs.com)

- Used to submit architectural change requests to the Architectural Review Committee online.
- Note that this is only for single family homeowners (i.e., not used by homeowners in condos, villas, verandas, and terraces unless there is a project with the building).

### **LANDSCAPING SERVICE:** [www.artistree.com](http://www.artistree.com)

- Used to submit work order requests online.
- Note that this is only for single family homeowners (i.e., not used by homeowners in condos, villas, verandas and terraces)

### **GOLF TEE TIME REGISTRATION SYSTEM:** <https://riverstrand.chelseareservations.com>

- Online system used for making and changing golf tee times.
- Must set up an account. First time registering the password is "River1".

### **HERITAGE HARBOUR MASTER ASSOCIATION:** <https://www.heritageharbourmaster.com>

- Organization which maintains the streets and common areas past the entrance off State Road 64.

### **MANATEE COUNTY:** [www.mymanatee.org](http://www.mymanatee.org)

- Source for county information such as garbage pickup, emergency procedures, tax collection, driver licenses and more.